

Common problems using the online campus:

#1: No video or audio, left side of screen just shows a grey box

Solution: Install Adobe Flash on your computer

Instructions:

1. Go to <http://get.adobe.com/flashplayer/>
2. Make sure to UNCHECK "Include in your download" for installing McAfee Security Scan
3. Click "Download Now"
4. Depending on your browser, you may see a yellow bar at the top of the screen asking for permission to download or install Flash. You will need to interact with the bar to allow the software installation.
5. After allowing Flash to install, you will have to restart your browser
6. Go back to www.cbcwebcampus.com. If there is an event running you should see video, if not you should see a countdown to the next event.

#2: Video screen displays "Event Has Ended"

Solution: Set the correct time and date on your computer

Instructions: Double click or right-click on the clock display on your taskbar, and change to the current time and date.